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PUNJAB STATE ELECTRICITY REGULATORY COMMISSION

NOTIFICATION

The 23rd June, 2026

No.PSERC/Secy/Regu.206.- In exercise of the powers conferred under Section 181 read with other provisions of the Electricity Act, 2003 (36 of 2003) and all other powers enabling the Commission in this behalf, the Punjab State Electricity Regulatory Commission hereby makes the following regulations to amend the Punjab State Electricity Regulatory Commission (Forum and Ombudsman) Regulations, 2016 including First and Second Amendment thereof (hereinafter referred as the Principal Regulations):-

1. SHORT TITLE, EXTENT AND COMMENCEMENT

- 1.1 These Regulations may be called the Punjab State Electricity Regulatory Commission (Forum and Ombudsman) (3rd Amendment) Regulations, 2026.
- 1.2 These Regulations shall be applicable to all the distribution licensees including a deemed licensee under the Act.
- 1.3 These Regulations shall extend to the whole of the State of Punjab.
- 1.4 These Regulations shall come into force from the date of their publication in the official gazette of the State.

2. Amendment in Regulation 2.9.1 of the Principal Regulations

The sub-clause (i) of clause (1) of sub-regulation (9) of Regulation (2) of the Principal Regulations shall be substituted as under;

2.9.1 Corporate Forum

- (i) The Corporate Forum shall have the jurisdiction to dispose of all the monetary disputes of an amount exceeding Rs. ten lakh (Rs.10,00,000/-) in each case, provided that the complaint/representation is made within two years from the date of cause of action.

3. Amendment in Regulation 2.9.2 of the Principal Regulations

The clause (2) of sub-regulation (9) of Regulation (2) of the Principal Regulations shall be substituted as under;

2.9.2 Zonal/Circle/Divisional Forum**(i) Zonal Forum:**

The Zonal Forum shall have the jurisdiction to dispose of the complaints involving monetary disputes of an amount exceeding Rs. five lakh (Rs.5,00,000/-) and upto Rs. ten lakh (Rs.10,00,000/-) in each case.

(ii) Circle Forum

The Circle Forum shall have the jurisdiction to dispose of the complaints involving monetary disputes of an amount exceeding Rs. one lakh (Rs.1,00,000/-) and upto Rs. five lakh (Rs.5,00,000/-) in each case.

(iii) Divisional Forum

The Divisional Forum shall have the jurisdiction to dispose of the complaints involving monetary disputes up to Rs. one lakh (Rs.1,00,000) in each case.

(iv) The Zonal/Circle/Divisional Forum shall entertain only those complaints where the representation is made within 2 years from the date of cause of action.

Sd/-

Secretary to the Commission

Note: PSERC (Forum and Ombudsman) Regulations, 2016 were issued vide Notification No. PSERC/Secy./Regu.117 dated 26.12.2016 published in Punjab Govt. Gaz.(Extra) dated 29th December, 2016 and further amended vide:

PSERC (Forum and Ombudsman) (1st Amendment) Regulations, 2020 were issued vide Notification No. PSERC/Secy./Regu.154 dated 16.12.2020 published in Punjab Govt. Gaz.(Extra) dated 17th December, 2020.

PSERC (Forum and Ombudsman) (2nd Amendment) Regulations, 2021 were issued vide Notification No. PSERC/Secy./Regu.159 dated 25.08.2021 published in Punjab Govt. Gaz.(Extra) dated 25th August, 2021.