

File No.: AP-17/02/2024-O/o DIR (AT)
(E-65440)
Government of India
Ministry of Skill Development and Entrepreneurship
(Apprenticeship Training Division)

3rd Floor, Kaushal Bhawan,
New Delhi -110023
Dated: 22.04.2026

To

1. All Regional Central Apprenticeship Advisers
2. All State Apprenticeship Advisers
3. All Joint Apprenticeship Advisers

Subject: Implementation of Mandatory Email Verification and Validation Measures on the Apprenticeship Portal – reg.

Sir/ Madam,

In order to enhance the security, authenticity and reliability of user accounts on the Apprenticeship Portal, the following measures relating to email verification and validation shall come into force with immediate effect:

1. Mandatory Email Verification

- i. Email verification shall be mandatory for all user roles on the Apprenticeship Portal, including new registrations and existing active users.
- ii. Access to portal services shall be restricted until the user's email ID is successfully verified and activated.

2. Email Validation during Registration

- i. During registration of new users (Candidates, Establishments, Third Party Aggregators (TPAs), and Basic Training Providers (BTPs)), the system shall validate the entered email ID against a predefined list of disposable or temporary email domains.
- ii. Registration shall be denied if the email ID belongs to a disposable or temporary domain, and an appropriate alert message shall be displayed advising the user to provide a valid email ID.
- iii. For valid email IDs, the following verification process shall be followed:
 - An OTP shall be sent to the registered email ID.
 - Upon successful OTP verification, an activation link shall be sent to the email ID.
 - The user must activate the account through the activation link.
- iv. Activation Timeline:
 - The activation link shall remain valid for 7 (seven) days from the date of issuance.
 - If not used within this period, the link shall expire automatically, and the user will be required to re-initiate the process.
- v. Users shall not be permitted to log in until the account activation process is successfully completed.

3. Disposable and Temporary Email Detection

- i. The system shall validate email domains at the stages of registration and login.
- ii. If a disposable or temporary email domain is detected:
 - The registration or login attempt shall be blocked.
 - An appropriate alert message shall be displayed to the user.

4. Re-Verification for Existing Users


- i. Existing users whose registered email IDs are identified as disposable or temporary domains shall be required to update and re-verify their email IDs before further access is granted.
- ii. In such cases:
 - The user shall be prompted to update the email ID.
 - An OTP shall be sent to the new email ID for verification.
 - The previously registered email ID shall be blocked for further login attempts.

5. Sub-User Email Validation and Control

- i. If a sub-user account is linked to a disposable or invalid email domain, login access shall be blocked and the user shall be advised to contact the administrator for updation of the registered email ID.
- ii. The administrator shall be responsible for updating and activating the sub-user account using a valid email ID.
- iii. In cases where the email ID is identified as bounced:
 - Both the sub-user and the administrator shall receive SMS and portal notifications.
 - Portal communication shall remain restricted until the email ID is corrected and activated.

6. These provisions shall apply prospectively and to all existing active accounts upon next login. Non-compliance with the above provisions may result in restricted or suspended access to portal services.

Yours faithfully,


(V.S. Arvind)
Director (AT)
vs.arvind@nic.in

Copy to:

1. PPS to AS (AT) – For kind information
2. CEO/COO, NSDC
3. GM (AT)/GM (IT), NSDC – for information and to be made this OM available in the public domain on the Apprenticeship Portal (apprenticeshipindia.gov.in).
4. Guard File, 2026
