कर्मचारी राज्य बीमा निगम
(श्रम एवं रोजगार मंत्रालय, भारत सरकार)
EMPLOYEES' STATE INSURANCE CORPORATION
(Ministry of Labour & Employment, Govt. of India)
क.रा.बी.नि.
E.S.I.C.
सत्यमेव जयते
मुख्यालय/HEADQUARTERS
पंचदीप भवन, सीआईजी मार्ग, नई दिल्ली-110002
Panchdeep Bhawan, CIG Marg, N.D.- 02
Phone: 011-23604714, VOIP: 10011070
Email: general-hq@esic.nic.in
Website: www.esic.gov.in

**File no. 13013/1/2026-HRM**

**Dated: 4th November, 2026**

# OFFICE ORDER

**Subject: Establishment of Unorganised, Gig and Platform Workers (UGPW) Division at ESIC Headquarters and allocation of functions – reg.**

1. In view of the requirements of **Section 45(1), Section 109** and **Section 114** of the **Code on Social Security, 2020**, a new **Unorganised, Gig and Platform Workers (UGPW) Division** at ESIC Headquarters is created.
2. The Division shall provide an institutional platform for policy support, scheme implementation, data management, benefits-related matters and stakeholder coordination concerning unorganised, gig and platform workers. It shall also facilitate preparedness for such functions as may be entrusted to it under the Code on Social Security, 2020, and schemes notified thereunder.
3. The UGPW Division shall be headed by **Insurance Commissioner (Revenue)** and to begin with shall perform the duties with available officers and officials in the Revenue and Benefit division as an additional responsibility. The officials shall be entrusted additional responsibilities by the IC (Revenue).

4. **Mandate:** The UGPW Division shall provide policy and technical inputs for schemes entrusted to ESIC and support their design, review and implementation.

TOR:

a) Policy-related examination and coordination concerning the social security coverage of unorganised gig and platform workers under the applicable legal and policy framework.

b) Coordination relating to the implementation of schemes and benefits for these categories of workers, as and when entrusted to ESIC under the applicable provisions and notified schemes.

c) Collection, compilation, analysis and maintenance of relevant data and Management Information System (MIS), in coordination with the concerned Divisions/Branches and other stakeholders.

d) Coordination with the Government, Statutory Boards, ESIC field offices and other concerned organisations on matters relating to unorganised, gig and platform workers.

e) Examination of policy proposals, guidelines, operational procedures and implementation-related issues concerning the above categories of workers.

f) Lead development of the required IT, interoperability and worker-facing digital architecture appropriate for the mandate of schemes framed and provisions of the code

g) Identification of operational requirements, institutional preparedness and coordination mechanisms for discharge of responsibilities entrusted to ESIC wrt social security schemes for unorganised workers, gig workers and platform workers being notified by Central Government.

h) Preparation of reports, progress reviews and information sought by the competent authorities on matters falling within the Division's mandate.

i) Any other related function assigned by the Competent Authority from time to time.

5. **Administrative and Financial powers:** No change in the existing Delegation of Powers is envisaged by this order. All financial, administrative and establishment matters shall continue to be dealt with by the respective competent authorities in accordance with the extant rules and instructions.

6. This order issues with the approval of the Competent Authority.

Digitally signed by
Devender Singh Rohilla
Date: 04-11-2026
11:22:00

**Col Devender Singh Rohilla, SM**
**Colonel**
**Director HRM**

**To:**

1. PS of DG/FC/CVO for information.
2. All Insurance Commissioners Hqr/All Medical Commissioners Hqr/Zonal Insurance Commissioners/Zonal Medical Commissioners for kind information.
3. All the Medical Superintendents of ESIC Hospitals & ESIC Model Hospitals/ Deans of ESIC Medical/Dental Colleges/PGlMSR for information and necessary action.
4. D(M)Delhi/D(M)Noida for information and necessary action.
5. Director, NTA, New Delhi for information and necessary action.
6. All RDs/JD/DD I/cs of Regional Offices/Sub Regional Offices for information and necessary action.

7. All concerned Divisions/Branches, ESIC Headquarters.